1 Installation

ALWAYS DO A COLLECTION BEFORE UPDATING YOUR MACHINE!!

PERFORM THESE STEPS TO CARRY DATA OVER TO YOUR UPDATED VERSION:

- 1. Make sure you have collected all desired financial data from the machine.
- 2. Do not power off the machine. Insert your update thumb drive and a keyboard into any free USB ports in preparation for the normal installation procedure.

NOTE If you have a USB with a BLUE connector use that slot for the update drive.

- 3. Enter the Operator Menu, navigate to the SERVICE menu, and touch the VERSIONS button.
- 4. In the VERSIONS screen, press the BACK UP DATASTORE button. The back-up expires in 10 minutes.
- 5. When asked to restart, touch YES unless you need to abort the process and start over.



7.

6. After selecting YES, the machine will restart. When it does, press F11 (MSI or ASRock) on the keyboard. That will prompt a Boot Device window.



- Once in the Boot Device menu, look for a "STT USB", "PMAP", General USB (something) or "USB: PMAP" option (<u>Do not</u> select anything labelled UEFI). Highlight the proper choice using the up/down arrows on the keyboard and then press the ENTER key.
 - a. Note different manufactures "Name" USB drives differently and may not always be constant with the wording above. Pace-O-Matic does not have access to the names.
- 9. After the software has finished installing you will be prompted to remove the USB drive and power cycle the games.
- 10. Enter the Operator Menu and verify operation.

The upgrade from should save all the archive information. If the upgrade process was done correctly no steps should be necessary in Routeboost.

If the data store restore fails, you will need to perform the following steps in Routeboost.

- 1. Log into Routeboost on a computer as the Administrator of your system.
- 2. Go to Admin-Machines and find the machine that you have upgraded.
- 3. On the machine that you just found go to Command- Meters.
- 4. Go to the 1st meter labelled in and click command and then edit.
- 5. While in edit change the Current Meter read to 0.
- 6. Click update.
- 7. Now go to the 2nd meter labelled out and click command and then edit.
- 8. While in edit change the Current Meter read to 0.
- 9. Click update.
- 10. Click on Back to List at the bottom right corner to return to the machine list. This will allow you to be able to change any other machines that you have updated.

11. Repeat the above steps to update the meters on the other machines once the software update has been done.

If you are unsure if you need to reset the meters in Routeboost after the upgrade process you can double check by doing the following steps.

- 1. Go to the operator menu on the skill game
- 2. Click change access level and enter your code.
- 3. Go to Stats and Terminal Stats.
- 4. Look at the archive column. If the numbers are showing 0 then follow the instructions above.

For any questions regarding the Routeboost software please call 570-323-6859 for technical support

2 Back out, Recovery and Considerations

During the update process there is a "Point of no Return" where recovery is not available. A complete "Virgin" install will be needed if there is an error. Please review the installation document prior to attempting.

Note: It is HIGHLY suggested you record the "Remaining Fill" amount in case of a fatal error, Fill replacement may not be available if this is not noted. This can be done by printing off an "Archive" report from level 2.

Note: It is HIGHLY suggested a collection is preformed via the RouteBoost app prior to the upgrade, this will update the information and will be available if needed.

Should the Database restore fail you MUST:

"Zero" the meters in RouteBoost – failure to do this will result in an imbalance of collection data. Confirm and re-enter the TRT IP address if applicable

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